2013/14 VR Client Satisfaction Survey-



1. Are you currently employed?			
	Response Percent	Response Count	
Yes	100.0%	13	
No	0.0%	0	
	If yes, where?	13	
	answered question	13	
	skipped question	0	

2. If not, why not?

	Response Percent	Response Count
Quit or Resigned	0.0%	0
Terminate, Fired or Laid Off	0.0%	0
Hours	0.0%	0
Not enough pay, benefits	0.0%	0
Disability interfered	0.0%	0
Transportation	0.0%	0
Day Care	0.0%	0
Housing	0.0%	0
Hospitalized or illness	0.0%	0
Better job	0.0%	0
Returned to college	0.0%	0
Not a good fit	0.0%	0
Other	0.0%	0
	Specify if other	0
	answered question	0
	skipped question	13

3. Does your job meet your current needs? Response Percent Response Count Yes 69.2% 9 No 30.8% 4 answered question 13 skipped question 0

4. If No, what needs are not being met by your job?

	Response Percent	Response Count
Hours	0.0%	0
Not enough pay, benefits	100.0%	4
Disability interfered	0.0%	0
Transportation	0.0%	0
Day Care	0.0%	0
Housing	0.0%	0
Hospitalized or illness	0.0%	0
Better job	0.0%	0
Returned to college	0.0%	0
Not a good fit	0.0%	0
Other	0.0%	0
	Specify if other	0
	answered question	4
	skipped question	9

5. What did Nebraska VR provide that was most helpful to you?	
	Response Count
	13
answered question	13
skipped question	0

6. Mark the category the client indicated was the most helpful.

	Response Percent	Response Count
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	53.8%	7
Education (post-secondary training)	0.0%	0
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	0.0%	0
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	15.4%	2
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	0.0%	0
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	15.4%	2
Benefits Orientation/Benefits Analysis	0.0%	0
Encouragement/Support	7.7%	1
Nothing/Don't know	7.7%	1

0	0.0%	Everything (Ask-Can you be more specific?)
13	answered question	
0	skipped question	

7. How likely are you to recommend Vocational Rehabilitation to a friend or family member? Response Response Percent Count Very Unlikely 0.0% 0 Somewhat Unlikely 0.0% 0 Neutral 7.7% 1 Somewhat Likely 15.4% 2 Very Likely 76.9% 10 answered question 13

skipped question

0

8. Please share any other comments or suggestions you may have. Response Count 1 answered question 1 skipped question 12 9. Who did you talk with? Response Response Count Percent Consumer/client 100.0% 13 Family member 0.0% 0 answered question 13

skipped question

0

10. Which VR Team served this client?

	Response Percent	Response Count
State Office - Drudik	0.0%	0
Scottsbluff - Hoffmaier	0.0%	0
North Platte - Simmons	100.0%	13
Kearney - Anderson	0.0%	0
Grand Island - Wegner/Sautter	0.0%	0
Columbus/Fremont - Niemeyer	0.0%	0
Norfolk - Mitchell	0.0%	0
Norfolk - Griffin	0.0%	0
Omaha West - Petersen	0.0%	0
Omaha - Dixon	0.0%	0
Omaha - Long	0.0%	0
Lincoln - Bergman/Miller	0.0%	0
	answered question	13
	skipped question	0

Page 1, Q1. Are you currently employed?			
1	Gary's Super Foods	Dec 26, 2013 1:17 PM	
2	National Association State Department Agriculture	Nov 21, 2013 10:10 AM	
3	Langemeier Heating & Cooling	Nov 15, 2013 11:04 AM	
4	Home Instead	Nov 13, 2013 9:10 AM	
5	McCook Humane Society	Nov 6, 2013 10:17 AM	
6	Pearson Livestock Equipment	Nov 5, 2013 9:34 AM	
7	Knights Inn	Oct 29, 2013 11:42 AM	
8	Plains Equipment Group	Oct 25, 2013 2:15 PM	
9	El Paraiso	Oct 21, 2013 9:51 AM	
10	Plum Crazy Signs	Oct 11, 2013 1:25 PM	
11	Oreschelin	Oct 8, 2013 1:02 PM	
12	Comfort Suites	Oct 7, 2013 1:21 PM	
13	WalMart	Oct 1, 2013 3:30 PM	

Page 3	, Q5. What did Nebraska VR provide that was most helpful to you?	
1	Assessments	Dec 26, 2013 1:17 PM
2	Bought me a phone and a bluetooth for work	Nov 21, 2013 10:12 AM
3	Purchasing basic tools needed for my job	Nov 15, 2013 11:13 AM
4	Assessment	Nov 13, 2013 9:13 AM
5	Vehicle repairs	Nov 6, 2013 10:18 AM
6	Helped me with my vehicle repairs and fuel	Nov 5, 2013 9:35 AM
7	Interviews and filling out paperwork	Oct 29, 2013 11:42 AM
8	Money for tools	Oct 25, 2013 2:15 PM
9	Clothing to get started	Oct 21, 2013 9:52 AM
10	Having someone available to answer questions	Oct 11, 2013 1:27 PM
11	Clothes for work	Oct 8, 2013 1:04 PM
12	They didn't help me with anything.	Oct 7, 2013 1:22 PM
13	Taught me how to fill out a job application	Oct 1, 2013 3:31 PM

Page 4	4, Q8. Please share any other comments or suggestions you may have.	
1	Robin has been super wonderful.	Oct 11, 2013 1:29 PM